
INFORMATIONAL MEMORANDUM



April 21, 2005

To: Chief Executive Officer
All Farm Credit System Institutions

From: Thomas G. McKenzie, Director and Chief Examiner
Office of Examination

Subject: Guidance on Response Program for Unauthorized Access to Customer Information
and Customer Notice

Attached is a copy of "Guidance on Response Program for Unauthorized Access to Customer Information and Customer Notice" (<http://www.fdic.gov/news/news/financial/2005/fil2705.html>) recently issued by the Federal Deposit Insurance Corporation. This document discusses guidance for financial institutions to develop and implement a response program designed to address incidents of unauthorized access to sensitive customer information maintained by the financial institution. Farm Credit System institutions will find this guidance useful in ensuring the security of customer information and the reporting and notification of unauthorized access to sensitive customer information.

Similar FCA guidance can be found on our Web site (<http://www.fca.gov>) under the section entitled "Resources for the FCS."

- FCA Board Policy Number 77,
- FCA Regulation PART 618 - GENERAL PROVISIONS Subpart G - Releasing Information,
- and
- FCA Examination Manual - 699 Supplement 1, FCA Criminal Referral Form and Instructions.

If you have any questions regarding this memorandum, please call Eric Rodney, Special Examination and Supervision Division, Office of Examination, at (703) 883-4451, or write to him on the Internet at e-mail address rodneye@fca.gov.

Attachment