

# Farm Credit Administration

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## INFORMATIONAL MEMORANDUM



October 6, 1998

To: The Chief Executive Officer  
All Farm Credit System Institutions

From: Roland E. Smith, Director  
Office of Examination

Subject: Confidentiality of Borrower Information

Farm Credit Administration (FCA) Regulations 12 C.F.R. §§602.215 and 618.8320 address confidentiality issues regarding releasing borrower and loan applicant data. Attached is *Advisory Letter 98-11* issued by the Office of the Comptroller of the Currency titled Pretext Phone Calling. This advisory letter describes one approach being used to gain access to confidential customer information and is intended to enhance your awareness regarding the confidentiality and sensitivity of customer information.

FCA is providing this information as a courtesy to keep you informed of developments that may impact your institution. These mailings should be considered a complement to your due diligence processes in monitoring issues that may affect your institution. If you have any questions regarding this document or similar previous documents, please call Thomas J. Holland, Director, Special Examination and Supervision Division, Office of Examination, at (703) 883-4483, or on the Internet at e-mail address [hollandt@fca.gov](mailto:hollandt@fca.gov).

Attachment